

GoodYear TSN Nationwide Limited Warranty

TIRE & SERVICE NETWORK NATIONWIDE LIMITED WARRANTY

These limited warranties apply only to parts and labor shown on your invoice – there may be other components in a system that are not covered.

AIR CONDITIONING SERVICES/COOLING SYSTEM SERVICES

Parts: 24 months or 24,000 miles, whichever comes first.

Labor: 24 months or 24,000 miles, whichever comes first.

ALIGNMENT

Parts: 6 months or 6,000 miles, whichever comes first.

Labor: 6 months or 6,000 miles, whichever comes first.

NOTE: Steering or suspension parts installed after the alignment void the limited warranty.

ENGINE TUNE-UP

Parts: 24 months or 24,000 miles, whichever comes first.

Labor: 24 months or 24,000 miles, whichever comes first.

BELTS AND HOSES (COOLING SYSTEM)

Parts: Lifetime, to the original purchaser.

Labor: 24 months or 24,000 miles, whichever comes first.

FRONT BRAKE SPECIAL – 2-WHEEL DISC

Parts: 6 months or 6,000 miles, whichever comes first.

Labor: 6 months or 6,000 miles, whichever comes first.

BRAKE SERVICES (EXCLUDING FRONT BRAKE SPECIAL & OVERHAUL)

Parts: 24 months or 24,000 miles, whichever comes first.

Labor: 24 months or 24,000 miles, whichever comes first.

BRAKE OVERHAUL (BRAKE SHOES AND/OR DISC PADS WARRANTED LIFETIME)

Parts: 24 months or 24,000 miles, whichever comes first.

Labor: 24 months or 24,000 miles, whichever comes first.

Brake Overhaul: Disc and/or drum performed as a package includes:

Disc – disc pads, resurface rotors, rebuild or replace hydraulic calipers, grease seals (if equipped), associated hardware.

Drum – brake shoes, resurface drums, new wheel cylinders, grease seals (if equipped), associated hardware. Any and all other brake service or repair is covered under the “Brakes Service” limited warranty.

EXHAUST COMPONENTS (EXCLUDING MUFFLER)

STEERING AND SUSPENSION PARTS (EXCLUDING DRIVE TRAIN COMPONENTS)

Parts: 24 months or 24,000 miles, whichever comes first.

Labor: 24 months or 24,000 miles, whichever comes first.

STRUTS-SHOCKS

Standard Limited Warranty on parts: 24 months or 24,000 miles, whichever comes first.

Lifetime Limited Warranty* on parts: Lifetime to the original purchaser.

Labor: 24 months or 24,000 miles, whichever comes first.

MUFFLER

Standard Limited Warranty on parts: 24 months or 24,000 miles, whichever comes first.

Lifetime Limited Warranty* on parts: Lifetime, to the original purchaser.

Labor: 24 months or 24,000 miles, whichever comes first.

LIFETIME TIRE ROTATION

Lifetime Tire Rotation on new tire purchases of Goodyear®, Dunlop®, Kelly® products.

Good for the life of the usable tire tread (2/32"). Present this folder at any Tire & Service Network location for a free tire rotation every 6 months or 6,000 miles. (Vehicles requiring mounting or demounting of tires to perform rotation excluded.)

WHEEL BALANCE

Standard Limited Warranty: 24 months or 24,000 miles, whichever comes first.

Lifetime Limited Warranty*: Good for the life of the usable tire tread (2/32") balanced.

Not valid if tire is demounted.

TPMS reset procedure not included in lifetime limited warranty.

ROAD HAZARD LIMITED WARRANTY SERVICE

All Tire & Service Network locations will honor optional road hazard limited warranty coverage purchased by

according to the terms as set forth in those purchased programs. All other optional limited warranty coverage purchased by a consumer at any Tire & Service Network location will be honored as follows only on Goodyear, Dunlop and Kelly products:

Time-based coverage for 3 years:

Year 1 = Free replacement

Year 2 = Consumer pays 50% of replacement cost

Year 3 = Consumer pays 75% of replacement cost

* Lifetime Limited Warranty available on these parts. See your Sales Representative for complete details. "Lifetime Limited Warranty" must be listed on invoice.

NATIONWIDE LIMITED WARRANTY

WHO MAKES THIS LIMITED WARRANTY

This limited warranty is made and will be serviced by the Tire & Service Network provider who performed the repairs identified on the face of your repair invoice. This limited warranty will also be

honored by any participating Tire & Service Network outlet nationwide,* if you require limited warranty service 25 or more miles from the location where the warranted original service was performed.

This limited warranty extends only to you, the original purchaser, and the motor vehicle identified on the original repair invoice. It applies only during the limited warranty periods stated in this folder.

* Not all services are provided by all Tire & Service Network locations.

Please call 1-800-426-0733 to find the nearest Tire & Service Network location that can service your vehicle.

The Tire & Service Network Promise

We promise that our work will be performed to high professional standards.

We promise to explain the cost and need for any repair we recommend.

We promise to protect your rights with a nationwide limited warranty.

HOW TO FIND A TIRE & SERVICE NETWORK OUTLET

A Tire & Service Network provider will be identified with the Tire & Service Network Outlet logo shown on this page. Not all Network providers are owned and operated by Goodyear®. Ask provider for details.

Not all automotive services are provided by all Tire & Service Network locations. Please call 1-800-426-0733 to find the nearest Tire & Service Network location that can service your vehicle. Should additional assistance be required, contact our Customer Assistance Center, The Goodyear Tire & Rubber Company, Akron, Ohio at 1-800-321-2136.

WHERE YOU CAN OBTAIN LIMITED WARRANTY SERVICE

If you experience a limited warranty-related problem, take this folder and your repair invoice to the Tire & Service Network provider that performed the service. If you are more than 25 miles from that location, please call 1-800-426-0733 to find the nearest Tire & Service Network location that can service your vehicle.

LIMITED WARRANTY AGREEMENT – ALL SERVICES*

This Tire & Service Network outlet warrants that the performed repairs will be free from defects in material or workmanship for either 24 months or 24,000 miles, whichever comes first, or the limited warranty periods for selected services as specifically outlined in this folder. Exclusions listed below. If you experience a limited warranty-related problem with the repaired vehicle as a result of a defect in either workmanship or material during the limited warranty period, this Tire & Service Network provider will perform the repairs again, including parts and labor, under the terms of the limited warranty as outlined. Limited warranty repairs do not extend original limited warranty periods. In addition, if a vehicle is more than 25 miles from the original repair facility and requires being towed, a towing benefit on “Approved

Claims” up to \$50.00 will be applied. The Tire & Service Network Repair Outlet must call 1-800-426-0733 to obtain limited warranty authorization from the Limited Warranty Administrator prior to any limited warranty repair being performed.

Limited warranty repair costs are covered up to the cost of the original repair.

*Not all services are provided by all Tire & Service Network locations.

EXCLUSIONS

Limited warranty period for lube, oil and filter change, transmission fluid exchange, coolant exchange, differential fluid exchange, brake fluid exchange, power steering fluid exchange, engine decarbonization, wiper blades, bulbs and air filter is 90 days or 4,000 miles, whichever comes first.

This limited warranty does not cover engine/transmission replacement, internal repairs, differentials, tires or batteries. Separate warranties are available for those products at the Tire & Service Network outlet where the original repair was performed.

This limited warranty does not apply to vehicles used commercially.

Commercial vehicle repairs: 90 days/4,000 miles, whichever comes first.

SERVICE LIMITED WARRANTY POLICY

This limited warranty is only for you and the vehicle serviced. It is not transferable. Goodyear® will not be responsible for any consequential, incidental or indirect damage under this limited warranty. Implied warranties shall be limited to the duration of this limited warranty and shall exclude consequential damages. This limited warranty gives you specific legal rights and you may have other rights which vary from state to state.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied limited warranty lasts, so the above limitations may not apply to you (but in no event shall the inapplicability of such limitations or exclusions invalidate any other terms of this limited warranty).

A buyer of Goodyear products or service has the right to have limited warranty service performed during the limited warranty period. The limited warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for limited warranty repairs. If a covered condition exists within the limited warranty period, the limited warranty will not expire until the condition has been fixed. The limited warranty period will also be extended if the limited warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the limited warranty repairs did not remedy the condition and the buyer notifies the Tire & Service Network provider which performed the warranted service of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the condition has not been fixed, the buyer may return his/her vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under any law.

Use the link below to locate a service provider:

<https://www.goodyear.com/en-US/services/warranty>